



RETURNS FORM

Order Number.....

Item	Qty	Price	Refund ?	Exchange ?	Replacement Size	Reason Code

- REASON CODE
- 1 - NOT AS EXPECTED
 - 2 - ORDERED MORE THAN ONE SIZE
 - 3 - DOESN'T FIT PROPERLY
 - 4 - INCORRECT ITEM RECEIVED

PLEASE FOLLOW THESE STEPS TO RETURN / EXCHANGE AND SELECT ONE OF THE REASON CODES

1. Please fill out the form above, ticking either the refund or exchange box.
2. Please package up your goods with the returns form, and send back to us at;

Jute & Sable,
5 Onega Gate,
London,
SE16 7PF, UK

3. Once your return has been approved, we will process the refund directly to your payment card.

Please Note;

When returning an item to us, we advise that you use an insured service with your carrier. We will not be responsible should the item be lost or damaged in transit. All items returned to us for exchange or refund must be unworn, unused and in resalable condition. Unfortunately, we cannot issue refunds, returns or exchanges on sale items.

Please also ensure all international returns are labelled as 'returned goods to UK'. Any returns which incur customs fees will not be collected by us, and may be returned automatically to the sender.